

Accessibility Guide

Access to 800 Years of History

Portsmouth Historic Dockyard has a wide range of facilities for people with disabilities. The historic nature of the site means that certain areas will present some difficulties to visitors who use wheelchairs, have restricted mobility or have visual or hearing impairments. However, there are various facilities in place to ensure that all our visitors can enjoy their visit to the attractions.

Mary Rose Museum



Please ask for assistance at the reception desk in the Mary Rose Museum.

There is wheelchair/push chair access throughout the Museum and Shop.

Please be aware of low lighting levels and uneven floor in places.

Hearing loops available in the museum and theatre and a handset with signed tour of the museum.

For visitors who are visually impaired, we can offer tactile exhibits and audio tours of the Museum.

For visitors with learning difficulties, we can offer a special audio tour.

HMS Victory



There is wheelchair access to Lower Gun deck where a DVD tour is available. Please check at the Visitor Centre for times that this may be viewed.

Sign language guides are available on prior request.

Braille scripts available.

No pushchairs are allowed on board ship and must be left at the owner's risk.

Audio enhancing facilities are available for digital hearing aid wearers

HMS Warrior 1860



Ramps provide access to the Upper Deck, although at certain times the tides may make the gradient steep. We recommend visitors contact *Warrior* prior to their visit so the staff can advise the best time to gain access.

There is a stair lift available between the upper deck and main gun deck for those able to transfer -some mobility is needed.

Audio wands and a hearing loop are available.

Braille and large print deck plans and some tactile exhibits are available.

Handling sessions and guided tours are available for special needs audiences.



Action Stations



Lift available for wheelchair /pushchair and users, including a lift to the first floor cinema.

There is no wheelchair/push chair access to the Flight or the 'Ride the Movie' simulators. Due to the nature of the displays and simulators in Action Stations, noise levels are significantly higher than other attractions.

Royal Naval Museum



The museum is accessible for wheelchair/pushchair users. Visitors should be aware that the floors are uneven in some areas of our historic buildings.

Each gallery incorporates handling exhibits, film and audio displays. Most of them have a hearing loop. Audio transcripts or large print text is available on request.

The Trafalgar Experience has low lighting, flashing lights and a loud soundtrack.

Harbour Tour



Two manual wheelchair users are permitted per vessel. Please check at the Visitor Centre for more information.

Dockyard Apprentice Exhibition



The exhibition is accessible for wheelchair/pushchair users.

Shopping and Eating

The Royal Naval Museum Shop, Mary Rose Shop, Antiques Storehouse and Nauticalia are all accessible to wheelchair/push-chair users (all open to non-ticket holders). Boathouse No.7 Restaurant, Costa Coffee are all accessible to wheelchairs and pushchairs users (all open to non-ticket holders) except during special events.

Working Dogs



Working dogs are welcome at Portsmouth Historic Dockyard and are permitted on board the Historic Ships and into the Museums and attractions.

Facilities for Wheelchair Users

Toilets with access for wheelchair users can be found in:



- Action Stations
- Boathouse No. 7 Restaurant
- Victory Arena
- Royal Naval Museum
- Mary Rose Museum

Wheelchair Hire

Wheelchairs are available to hire, free of charge, from the Visitor Centre, Mary Rose Museum and Ship Hall and the Royal Naval Museum (a form of identity will be required).

A Hearing Loop is available in the main Visitor Centre at Victory Gate.



Contact Information:

24 Hour Information Line:
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